

FORM PTO-1449

U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.  
TARINFO.016AAPPLICATION NO.  
09/678,752**COPY OF PAPERS  
ORIGINALLY FILED**INFORMATION DISCLOSURE STATEMENT  
BY APPLICANTAPPLICANT  
Shaffer et al.FILING DATE  
10/3/2000GROUP  
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## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)

**RECEIVED**

APR 15 2002

Technology Center 2100

## FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

EXAMINER  
INITIAL

## OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)

"Domino's delivers using new call routing service"; Network World, Volume 8, Number 32, dated August 12, 1991, pages 1 and 55."Weight Watchers reduces customers' wait for service"; PBX/Key/Centrex, dated July 1995, page 11.

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EXAMINER

Roman Jeanty

DATE CONSIDERED 9/3/04

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